



Training & Placement Cell

DR. A.P.J. ABDUL KALAM UNIVERSITY, INDORE

April 4, 2019

NOTICE

Subject –Campus Drive by Wipro Technologies, Pune!!!



This is to inform you that *M/s. Wipro Technologies, Pune* is hiring 2018 passing out BE / B. Tech graduates for Pune Location.

About the Company:

Wipro Limited is a leading global information technology, consulting and business process services company. They harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help their clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, They have over 160,000 dedicated employees serving clients across six continents.

Details about the Position:

Date : 6th April, 2019
Time : 9:00 am
Venue : LNCT, Indore
Qualification : BE / B. Tech graduates
Designation : **Service Desk Engineer - Technical Support**

Locations of work : Pune

Job Description:

- Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web
- Excellent communication skills required as you will work in International Voice Support
- Working on Incident management, Service Desk Management, Infrastructure management, application management
- Managing Data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.
- Responding in a timely manner to service issues and request and take care of the complete operations.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults
- Provide support, including procedural documentation & relevant reports
- Support the roll-out of new applications and manage many open cases at one time and provide accurate information on IT products or services
- Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)

Those who are interested and fulfilling above mentioned job profile are requested to report at venue on above mentioned date.

In case of any query / problem, please feel free to contact me.

Copy to:

- Vice -Chancellor
- Pro Vice-Chancellor
- Registrar
- Respective Notice Board/s

ANIL MISHRA

(Training & Placement Officer)

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